

Prospective Employer:

I have known Christopher Lyons through most of his work experience with the United States Postal Service Internship program this past summer, when he served as a programmer/technician intern in our Wilkes-Barre office.

Chris was initially involved in various programming projects. He was later moved to the technical field to work on the Advanced Computing Environment (ACE) migration project. He was involved in various aspects of the ACE migration. He performed an inventory of our current environment for software development and software analyst users, who primarily operated in a Windows NT4 or 2000 workstation environment. He is knowledgeable in remote installation of Windows XP Professional onto new computers, and data capture from workstations to the network file storage servers. As part of the migration he successfully setup new XP workstations, which included copying data back to the computer, setting up Outlook XP, migrating users ccMail archives to Outlook and setting up network printers. He assisted the migrated users with understanding the new and/or updated applications and the operating system.

Chris has shown initiative in accomplishing this project on time and with minimal interruption to the user. He has excellent communication skills to be successful in determining the need of the user and has the knowledge to identify problems associated with the network and computer equipment. He is a conscientious worker and has an excellent work ethic.

I recommend Chris to you without reservation. If you have any further questions with regard to his background or qualifications, please do not hesitate to contact me.

Sincerely,

Christine Bonner 

Facility Communications Technician

U.S. Postal Service

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